

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 28<sup>th</sup> day of June 2019**

**C.G.No:50/2019-20/Nellore Circle**

**Present**

**Sri. A. Jagadeesh Chandra Rao**  
**Sri. A. Sreenivasulu Reddy**  
**Sri. D. Subba Rao**  
**Sri. Dr. R. Surendra Kumar**

**Chairperson**  
**Member (Finance)**  
**Member (Technical)**  
**Independent Member**

**Between**

A.Seshamma,  
W/o.Radhaiah,  
Rebala (V) & (P),  
Buchireddypalem (M),  
Nellore -Dist.

Complainant

**AND**

1. Junior Accounts Officer/ERO/Buchireddypalem
2. Assistant Executive Engineer/O/Damaramadugu
3. Deputy Executive Engineer/O/Buchireddypalem
4. Executive Engineer/O/Kavali

Respondents

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**ORDER**

1. Complainant presented this complaint stating that he is having fish pond service bearing No. 3241316002841 in Rebala (V). He has been paying the bills regularly. But in Apr'2019 an amount of Rs 25,900/- was shown as additional load amount. He is availing only 12 HP but on his enquiry the department officers have informed that the connected load was shown as 30 HP. He has requested to get the service inspected and reduce the additional load amount.
2. The respondent No.3 in his written submission has explained that he has physically verified the service connection under question and submitted a detailed report to respondent No.4 for withdrawal of additional load amount. Accordingly respondent No. 4 has approved for withdrawal of auto generated additional load amount on 14.05.2019. The respondent has also enclosed orders of Respondent No.4 wherein the final assessment amount was ordered for Rs. Zero.

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**DESPATCHED**  
**DATE**

26/7

